

Off the Vine Symposium- Day 2

Collaborative Just Culture and High Reliability Workshop

Presented by Paul LeSage, EMT-P, Flight Medic, Asst. Fire Chief (Ret)

Hosted by Coastal Valleys EMS Agency in collaboration with
SRJC Public Safety Training Center

Location: SRJC – Petaluma, Carole L. Ellis Auditorium- 600 Sonoma Mtn. Pkwy, Petaluma

Date: March 28, 2025

Time: 9:00 AM – 4:00 PM

Cost: \$25 per person (includes lunch and CE certificate)

Who Should Attend?

This workshop is designed for anyone involved in **system leadership and operations**, with a focus on EMS/Healthcare including:

- **EMS & Fire Leadership**
- **Paramedics & EMTs**
- **Hospital Leadership**
- **Labor Leaders**
- **County Public Health/DHS Staff**

Join us for an **interactive, in-depth, and Case-Based** training session on **Just Culture and High Reliability** principles. Gain valuable insights on **creating a learning-focused, accountable environment** that improves safety, reduces errors, and fosters trust.

What You Will Learn:

- Implementing **Collaborative Just Culture** principles in your agency
- **Why and How** Just Culture has **evolved** from older “Behavior” models
- Strengthening **accountability**: Looking for *Risk*, not *Fault*
- Improving **patient safety** and **workforce well-being**
- Evaluating **Systems** for *Effectiveness* and *Resiliency*
- Navigating **System and Personal Performance Factors**
- Determining how to identify and manage **Human Error** vs. **Choice**

Register Online! Scan the QR code below to register before spots fill up!

Questions? Email Willow.Farey@sonoma-county.org or call 707-565-6507

